



**Pamela Large-Moran,
the principal of CRS Atlantic,**

is a qualified Mediator, Arbitrator, Facilitator, ADR Systems Designer, Trainer and Consultant in Conflict Resolution and Conflict Management. Pamela has a Masters of Law in Alternative Dispute Resolution (LL.M ADR) from Osgoode Hall Law School in Toronto, a Law Degree from Dalhousie Law School in Halifax (LL.B 1989) and a Bachelor of Arts (Psychology) from Acadia University. Pamela's career background includes private legal practice in civil and commercial litigation spanning sixteen years (ten years in Toronto). Over this period, she was counsel in over 200 mediations.

Pamela Large-Moran has mediated Civil, Commercial, Breach of Contract, Negligence, Insurance, Personal Injury, Family, Employment/Workplace, Debtor-Creditor, Environmental, Administrative, Property and Corporate/Partnership disputes. She has taught Mediation and Interest-Based Negotiation and developed course work in ADR at the Law School level.

Pamela is a Board Member of the ADR Atlantic Institute and President of the Conflict Resolution Association of PEI. She is also a member of the ADR Institute of Canada, the Law Society of Upper Canada and the Law Society of PEI.



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**Providing professional
Conflict Resolution services:**

- Mediation, Arbitration & Facilitation
- Conflict Management Consulting
- Process/System Design
- Teaching & Skills Training

www.crsatlantic.com



why choose conflict resolution?

The goal in dealing with conflict is to respond to it constructively rather than destructively. Dealing with conflict constructively and creatively results in personal and organizational growth, learning and transformation.

Mediation Works. Studies in Canada and the US have shown that approximately 80% of cases mediated settle on the first day, with an additional 10% settling within a month of the Mediation. That saves time, money and peace of mind.



our services

Mediation and Facilitation

Often the presence of a neutral third party proves essential to resolving conflict. CRS Atlantic will impartially listen to all sides, facilitate and foster open and constructive communication, and assist disputing parties in reaching mutually agreeable solutions. As a neutral facilitator, CRS Atlantic will work with clients to clarify issues, identify interests, facilitate dialogue and understanding, and generate outcomes for resolution.

Conflict Management Consulting Services

Organizational assessments

An unbiased assessment of an organization's climate, challenges and opportunities with the goal of identifying existing and potential sources of conflict.

Conflict diagnostics

A thorough examination and analysis of a conflict situation with the purpose of recommending an appropriate resolution process.

Conflict Coaching

One-on-one or group sessions to help develop positive and productive conflict management skills among executives, managers, supervisors and employees. Benefits typically include professional growth, personalized skills analysis, personalized feedback and improved ability to manage conflict.

Conflict Facilitation

Assistance, support and structure to assist teams to work through divisive and challenging issues and navigate contentious subjects. Facilitation fosters collaboration and builds consensus.

Process Design of Dispute Resolution Systems

Establishment of an effective conflict resolution system is a critical strategy for dispute prevention. Every organization – whether large or small – should have one in place.

Experience has shown that educating people about ways to manage and diffuse conflict can lead to the prevention of significant disputes.

CRS Atlantic will work with clients to design and integrate such systems into their organizations and ensure employees are equipped to handle conflict more constructively.

Teaching and Skills Training in Conflict Resolution System Management

To ensure ongoing benefits to the organization, CRS Atlantic can design customized training to help key staff people develop skills in a number of areas.

Customized training program in:

- Conflict Resolution Skills
- The Mediation Process
- Negotiating for Results (Interest – Based Negotiation)
- Coaching in Conflict Management
- Effective Communication Skills
- Facilitation for Conflict Management
- Comparison and Analysis of the Adversarial Litigation Culture and the Collaborative Mediation Culture